



## UNIVERGE® UM8000-Mail Solution

Fulfilling the promise of UNIVERGE®360

The UNIVERGE UM8000-Mail solution is an in-skin unified messaging system that delivers abundant message storage, scalable port capacity and all the features you've come to expect from NEC, a leader in voice messaging products. This solution, which is designed specifically for SV8000 Series Communications Servers, is aligned with NEC's UNIVERGE360 approach to unifying business communications by integrating voice, fax and email messages into one inbox while offering reliability, a smaller footprint and lower operating cost than other systems.

### *In-Skin Unified Messaging for the UNIVERGE® SV8000 Series Communication Servers*

The UM8000-Mail solution offers organizations a number of remarkable features, such as:

- Storage of over 500 hours of messages
- Scalability from 2 to 16 ports
- Addition of up to 4 optional fax ports

### *At a Glance*

- In-Skin Unified Messaging for the UNIVERGE® SV8000 Series Communications Servers
- User-configurable mailbox manager
- An optional feature package for the hospitality industry
- Fully integrated messaging

- Use of the SV8000 Series system's battery backup during power failures
- Consumption of less space and power than other systems because it fits inside the SV8000 Series Communications Server chassis

With feature-rich Unified Messaging, all voice, fax and e-mail messages are directed into one inbox. Users can keep track of all their messages and prioritize them more easily to better streamline their workloads.

Users can also utilize Unified Messaging to:

- Set up their mailboxes to meet their personal needs
- Play and record messages using their multimedia PCs
- Send and receive secure faxes. Inbound and outbound documents are password-protected and stored electronically until previewed and printed from a networked PC

### *User-Configurable Mailbox Manager*

A number of personal mailbox settings can be controlled and configured through the Mailbox Manager's graphical user interface (GUI).

Configurable settings include:

- Greetings
- Security codes
- Notifications
- Groups
- Conversation preferences

This GUI also provides users many message management options including:

- Listen
- Delete
- Archive
- Download selected messages to a PC as wav files

## Optional Feature Package for the Hospitality Industry

UM8000-Mail offers an optional feature package specifically designed for the hospitality industry. It integrates with more than 50 property management systems (PMSs) through the Property Management System Interface (PMSI). This package includes:

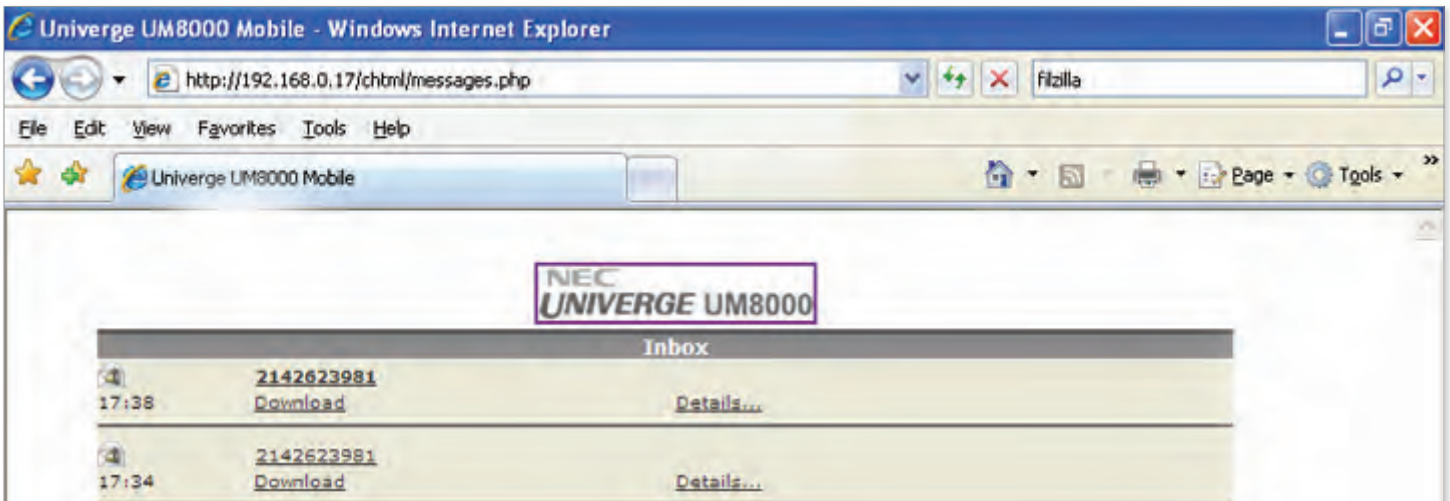
- Personalized guest messaging for every room
- Available system prompts for an extensive list of languages
- A guest directory that enables callers to contact hotel guests or to leave messages without going through an operator
- A wake-up feature that offers guests the ability to add, delete, change and confirm their own wake-up calls
- Simultaneous broadcasting of messages to the entire hotel staff
- The ability for employees to leave messages for other internal staff members
- Instant alerts for housekeeping, maintenance, and room service staff via pager or cellular telephone

The PMSI can seamlessly integrate with the UM8000-Mail to coordinate voicemail services. When the system receives a voice message for a specific guest, it illuminates the guest's message-waiting lamp. The system extinguishes the lamp when the guest retrieves his or her messages. When guests check out, the system can delete all of their messages from the system or save them for a preset number of days.

## Fully Integrated Messaging

For simplified message management, UM8000-Mail offers convenient access to messages and customizable user-friendly settings. UM8000-Mail offers low-cost, efficient integrated messaging for your organization.

## Web Mailbox Manager Inbox



## UM8000-Mail Key Features

- Speed Keys
- Subscriber Controlled Groups
- Variable-Length Security Codes/Passwords
- Live Record, Message Cancel & Redirect
- Caller Interviewing
- Soft-Key Functionality & Trunk Mapping
- Remote Maintenance
- Date & Time Stamp
- Transfer to Attendant
- Urgent Message Count
- User-Changeable Voice Prompts & Single-Digit Dialing
- Fax Detect, Routing & Notification
- Subscriber Self-Enrollment
- Reports
- Out-Dial Notification to Pager
- Future, Urgent & Return Receipt Delivery
- Port Independence
- Cascade Notification
- Menu Options
- Cut-Through Paging & Message Editing
- Multilingual Capability & Multiple Personalized Greetings
- Extension Remapping
- Message Rewind, Pause & Fast Forward
- Alphanumeric Directory
- Supervised/Unsupervised Transfers
- Message Waiting Notification
- Guest Mailboxes & Call Screening
- Volume & Speed Control
- Holiday Schedules
- Call Accept or Reject

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